# Customer Risk

* Customer disobeys the application
  + You may not be able to safely load/unload your items or secure them properly inside the moving vehicle:
* Damage Items
  + You may not be able to pack your items safely enough
  + Traveling to destination, accident can occur
  + Your items may not have adequate insurance,
* Property Damage
  + damaged floors – scratched hardwood floors, torn carpets, broken tiles
  + damaged walls and/or door frames – chipped or dented walls, chipped or broken door frames, etc
  + damaged stairs – chipped staircase steps, broken banisters, etc.
* Personal Injuries
  + Persons with current injury (disenfranchises them)
  + Injured during the move
    - Strain your back, pull a muscle, sprain ankle
    - Trip or fall etc…
* Insufficient Experience
  + Unfamiliar with driving a bigger truck (potential accident due to lack of experience)
* Weak TOS (Get sued)
* Man Power
  + Might not have enough people to move the items in timely manner.
* Security Risk
  + Unattended item can get stolen.
  + Packed cars draw attention of thieves.
  + Losing items during the move.

# Technical Risk

* Artificial Intelligence Risk: Low data until self-improve.
* Server down time.
* Application performance
  + It’s important to ensure that any risk management plan encompasses user and partner expectations on performance. Consideration must be given to benchmarks and threshold testing throughout the project to ensure that the work products are moving in the right direction.
* Application and system architecture
  + Taking a wrong turn on design can be a spell for disaster.
* New, unproven technology
* UI design being user friendly
* Inability to quickly implement user feedback due to technical complexity (-Jason)

<https://simplicable.com/new/technology-risk>

<https://moving.tips/diy-tips/major-risks-of-moving-by-yourself/>

https://www.castsoftware.com/research-labs/risk-management-in-software-development-and-software-engineering-projects

https://www.mymovingreviews.com/move/self-moving-risks/